

► **Features: Free edition vs Commercial editions**

	FREE Edition	Commercial Editions
Licensing		
Price	Free	From €295/\$375
Support	N/A	From €150/\$185
Extensions	Unlimited	Unlimited
Number of simultaneous calls supported	4	4->256
For full pricing click here		

General Phone System Features		
Call Logging	◆	◆
Call Reporting	◆	◆
Blind Call Transfer	◆	◆
Attended Call Transfer	◆	◆
Call Forward on Busy	◆	◆
Call Forward on No Answer	◆	◆
Call Routing (DID)	◆	◆
Caller ID	◆	◆
Conference Calling	◆	◆
Auto Attendant / Digital Receptionist	◆	◆
Voice Mail	◆	◆
Music on Hold	◆	◆
Ring Groups	◆	◆
Hunt Groups	◆	◆
Central Phonebook	◆	◆
Call Parking		◆
Call Pickup		◆
Call Queueing		◆
Call Recording		◆
Dial by Name		◆
MWI - Message Waiting Indicator		◆
BLF Status Updates		◆
Conference Rooms		◆
Intercom		◆
Paging		◆

Management and Scaleability		
Web-based management console	◆	◆
Configuration wizard	◆	◆
Real Time Web-based System Status	◆	◆
Integrated Web Server	◆	◆
Automated Restore and Backup	◆	◆
Firewall Friendly Configuration of External Extensions via Tunnel	◆	◆
Microsoft Windows Server 2003 Certified	◆	◆
Integrated Enterprise Database (PostgreSQL)	◆	◆
Ability to Run as Windows 2008 Virtual Machine	◆	◆
Ability to Run as VmwareVirtual Machine	◆	◆
Supports Windows Clustering	◆	◆
Automatic Phone Provisioning	◆	◆
Allow Users to Configure their Own Extension Settings	◆	◆

Unified Communications and Mobility		
Myphone Self-Service User Portal	◆	◆
Receive Voice Mail via Email	◆	◆
Public SIP ID for Extensions	◆	◆
3CX Tunnel for Easy Remote Connections	◆	◆
Advanced forwarding rules based on caller ID, time & type of call	◆	◆
Integrate Branch Offices with 3CX Bridge		◆
Standards-based Presence Information		◆
Integrated Fax Server		◆
Receive Faxes via Email as PDF		◆
Send Faxes from Anywhere on the Network		◆

3CX VOIP Client		
Compact Windows System Tray Applet	◆	◆
Tunnel all VOIP Traffic over a Single Port	◆	◆
Place Calls	◆	◆
Transfer Calls	◆	◆
Shows Incoming Calls	◆	◆
Shows Caller ID	◆	◆
Shows Personal Call History	◆	◆
Divert Calls to Voice Mail		◆
TAPI Driver for Integration with Microsoft Outlook		◆
Queue Monitoring		◆
Shows Status of Other Extensions		◆
Run as Presence Monitor in Combination with Deskphone		◆

3rd Party Application Integration		
Microsoft Outlook		◆
Salesforce Integration		◆
HTTP API to Integrate with any Web CRM		◆
Microsoft Exchange 2007 UM		◆
Microsoft Fax Services		◆

SIP Standards Support		
Fully Supports RFC 3261	◆	◆
SIP Forking	◆	◆
Establish Standards-based SIP Trunks with other SIP Servers		◆

Devices and Providers		
Supports SIP Hardware Phones	◆	◆
Supports SIP Software Phones	◆	◆
Supports Leading SIP / VOIP Gateways	◆	◆
Supports Sangoma cards	◆	◆
Supports Popular SIP /VOIP Providers	◆	◆
SIP Trunking Support	◆	◆
Create Free Communication Links to other 3CX Systems		◆
Create Free Communication Links to other SIP Servers		◆

Codecs (Voice Compression)		
G711 (a law and u law)	◆	◆
GSM	◆	◆
Speex	◆	◆
Ilbc	◆	◆
G729 *1		◆

Customer Service and Support		
Wiki	◆	◆
Community Forums (no 3CX Support)	◆	◆
Email Support *2		◆
Live Chat Support*3		◆
3CX Partner Forum (only for 3CX Resellers)		◆
3CX Partner Support Portal (only for 3CX Resellers)		◆

1. The Mini Edition includes two G729 channels, the Small Business Edition includes 4 sim G729 calls, The Pro Editions 8 and the Enterprise Editions 16
2. Requires a support package
3. Requires a support package